

Return Policy

With a sales receipt or Barnes & Noble.com packing slip, a full refund in the original form of payment will be issued from any Barnes & Noble Booksellers store for returns of undamaged NOOKs, new and unread books, and unopened and undamaged music CDs, DVDs, toys, games, and audio books made within 14 days of purchase from a Barnes & Noble Booksellers store or Barnes & Noble.com with the below exceptions:

A store credit for the purchase price will be issued (i) for purchases made by check less than 7 days prior to the date of return, (ii) when a gift receipt is presented within 60 days of purchase, (iii) for textbooks, (iv) when the original tender is PayPal, or (iv) for products purchased at Barnes & Noble College bookstores that are listed for sale in the Barnes & Noble Booksellers inventory management system.

Opened music CDs/DVDs/audio books may not be returned, and can be exchanged only for the same title and only if defective. NOOKs purchased from other retailers or sellers are returnable only to the retailer or seller from which they are purchased, pursuant to such retailer's or seller's return policy. Magazines, newspapers, eBooks, digital downloads, and used books are not returnable or exchangeable. Defective NOOKs may be exchanged at the store in accordance with the applicable warranty.

Returns or exchanges will not be permitted (i) after 14 days or without receipt or (ii) for product not carried by Barnes & Noble or Barnes & Noble.com.

Privacy Policy

We respect your privacy. For complete details on our customer privacy policy, please visit us online at barnesandnobleinc.com

Point of Sale Policies

Gift Card Policy

Gift cards can be used at any Barnes & Noble store nationwide and on Barnes & Noble.com (www.bn.com). A card will not be replaced if lost or stolen. Cards will not be exchangeable for cash except where required by law. Other conditions may apply to online usage. See website for details.

Fair Pricing Policy

Barnes & Noble stores comply with local weights and measures requirements. If the price on your receipt is above the advertised or posted price, please alert a bookseller and we will gladly refund the difference.

Check Acceptance Policy

A government-issued photo identification (driver's license, passport) is required. Home phone number and street address (no PO box) must appear on all checks.

Electronic Check Service Point of Sale Notice

When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. Funds may be withdrawn from your account on that day, and you will not receive the check back from your financial institution. If your payment is returned due to insufficient funds, you authorize us to make a one-time electronic fund transfer from your account to collect a fee allowed by state law in the amount listed on the accompanying chart.

*Fee is dollar amount or percentage of check face value, whichever is greater. This information is not intended to be legal advice and is subject to change. For inquiries, please call (800)843-2665.

STATE	FEE*
CO*	\$20 or 20%
CT, ID, IN, NM, NY, UT	\$20
LA*	\$25 or 5%
AZ, CA, DC, IL, KY, ME, MA, MI, MO, NE, NV, NH, NJ, NC, OK, OR, PA, RI, VT, WA, WV, WI	\$25
GA*	\$30 or 5%
OH*	\$30 or 10%
AK, AL, AR, HI, IA, KS, MN, MT, ND, SC, TN, TX, WY	\$30
MD, ND, OR	\$35
FL*	\$40 or 5%
DE, MS, SD	\$40
VA	\$50

We Gladly Accept

